**What does a good Patient Participation Group (PPG) web page look like?**

A good PPG web page on your practice website should be informative, clear, and inviting.

A PPG webpage could:

* Explain briefly what a PPG is.
* Show patients what your PPG has been doing.
* Inform patients about up and coming activities.
* Provide an easy way to get in touch like an email address or direct phone number, and a specific name of someone to get in touch with.
* Include a sign-up form to join the PPG mailing list.

<https://www.healthwatchharingey.org.uk/ppg>

**Sample PPG webpage**

**Our PPG**

Give a brief overview of your PPG and one important issue your PPG has dealt with. A short paragraph is sufficient.

**Upcoming meetings**

* Date, time, agenda of next meeting.
* Date, time and description of any other activities.

**Minutes, reports and events**

* Option to download minutes or reports of meetings.
* Click here option to see past events.

**Get in touch**

* To find out more about our PPG please contact:
* Name
* Email Address
* Phone number
* Click here to join our PPG (PPG sign-up form)

**What is a Patient Participation Group (PPG)?**

A PPG is a group of patients, carers and GP practice staff who meet to discuss practice issues and patient experience to improve the service they provide. These groups can meet face-to-face and/or online.

**What does a PPG do?**

A PPG is a critical friend to the practice, giving feedback about GP services and changes that are made. PPGs can inspire positive change - for example, a PPG could give feedback to help staff make the appointments system work better. A PPG can also help provide information on what services are available to patients, and it can organise health promotion events and social activities.

**Who can join a PPG?**

Anyone over the age of 16 who is registered at the practice can join.

**How can I find out more about PPGs?**

To find out more about PPGs in Haringey including upcoming PPG network events and to access the PPG toolkit go to the Healthwatch Haringey PPG webpages.

<https://www.healthwatchharingey.org.uk/ppg>