



North Central London
Clinical Commissioning Group



**Do you want to support your NHS
and help your local GP practice?**

Join your GP surgery's
**Patient Participation
Group (PPG)**





What is a Patient Participation Group (PPG)?

A PPG is a group of patients, carers and GP practice staff who meet to discuss practice issues and patient experience. These groups can meet face-to-face and/or online.

What does a PPG do?

A PPG is a critical friend to the practice, giving feedback about GP services and changes that are made. PPGs can inspire positive change. For example, a PPG could give feedback to help staff make the appointments system work better.

A PPG can also help provide information on what services are available to patients and it can organise health promotion events and social activities.



“By raising patients’ concerns we secured improvements in how we book appointments and the development of an online repeat prescription service”

Rutland House PPG member

How do I join a PPG?

There are a number of ways to find out more and to get involved:

- **Contact your surgery and ask for details**
- **Visit your surgery's website for information**
- **Go to the Healthwatch Haringey PPG web page**
at: www.healthwatchharingey.org.uk/ppg
- **Contact Tanya at Healthwatch Haringey**
Email: tanya@healthwatchharingey.org.uk
Mobile: 07735 143528

If you have a mobile smart phone
you can use this QR Code to find out more:



North Central London Clinical Commissioning Group (NCL CCG) asked Healthwatch Haringey to help strengthen and diversify patient representation and ensure patient feedback is used to improve GP services.

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What's in it for patients?

By providing feedback and suggestions, patients can improve services and outcomes for everyone.

www.healthwatchharingey.org.uk/ppg

